

About the PAMS Tax Collection Module

1. *The State will provide the Collections Module at no cost.*
2. *Web-based interface to all features.*
3. *Users will have round-the-clock access to data from anywhere via the Internet.*
4. *Data stored on state servers for security and integrity.*
5. *Role based security will control user access and transactions logging.*
6. *Lets users create their own reports on an ad-hoc basis.*

The PAMS team is working to inform collectors about project status and news related to PAMS. In the coming months, early implementation counties will receive more information about how to prepare for PAMS through training and orientation. Collectors can watch for project updates through announcements on GovConnect. You will also learn more about how to access PAMS.

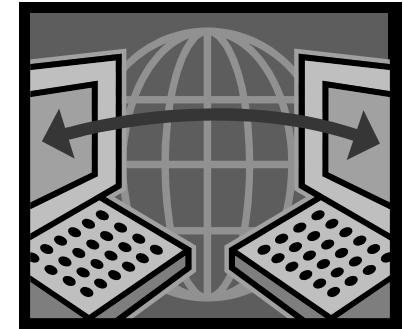
The PAMS web page provides information about the project history, meetings and presentations, frequently asked questions, and the PAMS newsletter, "Update."

For more information, go to
www.state.nj.us/treasury/taxation
and click on PAMS

The PAMS team has also made presentations throughout the state to county tax boards, the League of Municipalities, and association meetings. If you have an immediate need for more information about PAMS, please contact Pat Turin at the Division of Local Government Services at 609-292-6858 or pturin@dca.state.nj.us.



PAMS and New Jersey Tax Collectors



A cooperative effort of
the N.J. Divisions of
Taxation and Local
Government Services

Preparing for PAMS: What Collectors Need to Know

PAMS, the Property Assessment Management System, is a centralized, web-based system that will replace the outdated MOD IV system, and will provide contemporary tools for performing property assessment and tax collection processes.

Why do we need to change?

The Mod IV assessment administration system is more than 25 years old and has several limitations. Here are a few:

- Data is not timely or easily accessible.
- Integration with other systems is difficult and costly.
- Functionality is limited.
- Sharing data is cumbersome.

The New Jersey Division of Taxation has purchased a new system that will integrate, streamline, and standardize the assessment and collection business functions at the local, county, and state levels.

How will tax collectors use PAMS?

All tax collection systems will have to communicate with PAMS to download parcel management data and to periodically upload parcel payment status. In addition, PAMS will include its own tax collection system, available to municipalities at no charge. Existing collection system vendors will be modifying their systems to communicate with PAMS.

The Implementation Process

Following a competitive RFP process, the PAMS implementation contract was awarded in May 2005 to Tyler Technologies' CLT Division. The company is modifying its integrated assessment system, iasWorld, to suit New Jersey's business processes and statutory requirements. To do this, Tyler/CLT meets with volunteer collectors, assessors, and tax administrators from across the state, reviewing each process or screen that needs to be modified for New Jersey's requirements.

Here are the general phases of the project:

Gap Analysis	July 2005—October 2005
Development	October 2005—December 2006
Conversion	October 2005—August 2007
Acceptance Testing	December 2006—May 2007
User Training	May 2007—October 2007
Cutover	October 2007—December 2007

Three counties will be the first to implement PAMS: Camden, Hunterdon, and Salem counties. Other counties will be phased in after the first three successfully cut over to the new system in December 2007.

While collectors and others are looking forward to seeing the new system and how it will affect the collection process, implementing software doesn't happen overnight. The project

requires months of discussion, analysis, and programming to be sure the system meets users' needs. During this project the State is also carefully examining each procedure to determine if there is a way to improve how it's done. PAMS will affect how assessment and collection is performed at every level—state, county, and local—and the State has enlisted participation from local collectors to ensure a two-way discussion.

How will we interact?

When it is time for your municipality to interact with PAMS what happens depends on if you retain an existing collection system or choose to use the PAMS Collection Module. If you move to the PAMS module, the PAMS team will assist in converting your existing data into PAMS. For those continuing with existing programs, vendors will need to modify their systems so they can exchange data with PAMS.

The State will provide information and support to make the transition as smooth as possible. The Divisions of Local Government Services and Taxation believe the benefits of reduced costs, a standard toolbox, and improved information sharing make PAMS the logical step in building the future of property tax administration in the State of New Jersey.

